

Thank You!

A special "thank you" to all of our SHA employees who went above and beyond during this past winter season. You did an amazing job and we are so grateful for all of your hard work!

OWINGS MILLS SHOP

(Western Baltimore) District 4

GOLDEN RING SHOP

(Eastern Baltimore) District 4

SHA CREWS

Dear Governor O'Malley:

So often, citizens only contact their government leaders when there is a complaint or a problem. This correspondence, however, is a letter of commendation for the hard working men and women of the Maryland State Highway Administration.



This afternoon, we ventured out of our Baltimore neighborhood for the first time since the blizzard hit Maryland this past weekend. At one point, we were driving on the Baltimore Beltway from the Edmonson Avenue exit to Harford Road. We were both impressed by the condition of the road; clear of snow from shoulder to shoulder, with dry pavement in all lanes. During our journey, we saw highway crews working to remove more snow from the highway right-of-way.

The employees of the Maryland State Highway Administration should be commended for an excellent job performed under arduous conditions. They deserve the thanks of Maryland citizens as well as the thanks of their leaders.

Sincerely,
James R. and Amy F.

DAYTON SHOP

(Howard County) District 7

Would you please pass my greatest appreciation to the Dayton Shop for the excellent job that they do on all the state roads they are assigned, be it winter or summer. I am a Howard County resident and drive Rt 32, 97, and 108 daily to work and it is simply amazing the difference in roads when I enter Montgomery County. Your Dayton Shop just did not get this way. They have been consistent for many years. Somehow, they have been able to maintain a truly dedicated staff that makes me proud of the area that I live in and always tell my friends how fortunate we are to have them. The last snowstorm



we had on 2/2/2010 when I left West Friendship Fire Station 3 at 4am and went on Rt 99 and 32 it was clear as if it never snowed. Great, great job.

I know today's storm will be handled in the same manner because that is the way they are.

John C.

WESTMINSTER SHOP

(Carroll County) District 7

DAYTON SHOP

(Howard County) District 7

FAIRLAND SHOP

(Montgomery County) District 3

ALL SHA CREWS

We live in PA and work close to Washington. That means that every day we travel many miles on Maryland roadways. We cannot even begin to tell you how impressed we were this morning with the job the road crews did. We set out at 4 am most mornings and had not one bit of trouble getting to work. Even at that hour we saw road crews working hard to keep the roads



Please, send our thanks and appreciation on to all those hard working men and women!!

Renee & Gary H.



safe. And since our livelihoods, if not the safe keeping of our lives depends on the job the Maryland Crew does. We can say that it is much appreciated. It is not an easy job: bad driving conditions, long hours, inconsiderate drivers to name a few things we can think of.

One of the roads we travel out of PA is MD 140 from Westminster. Not only were the lanes clear but the shoulder as well. We were chatting on how was it possible to get so much done when we saw at least 10 trucks and plows, in two rolls clearing everything at once. How smart is that? I mean in a short order the whole of MD 140 was cleared. And as you know that is one heavily traveled road on good days.

HAGERSTOWN SHOP

(Washington Cty) District 6

I am a resident of Sharpsburg, and live along Maryland Route 34. I would like to comment on the recent performance of the SHA during the recent snowstorms, and no, this is not a complaint – the SHA did an outstanding job. I could not believe how MD 34 stayed mostly clear throughout both

storms (plus the big snow in December) and how quickly I was able to get out. Since the storm I've been all over the "tri-state area" and into DC and I can definitely say that the roads in Washington County are the cleanest in the area. (I'm also sending my thanks along to the Washington Co. Commissioners for the great job the Roads Department did.)

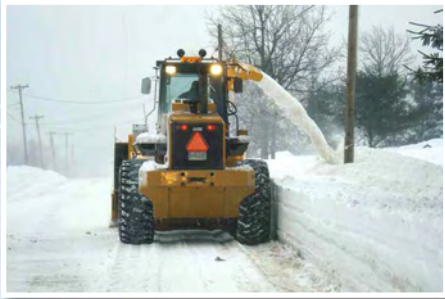
I just felt like I needed to let someone know that we really need to thank these folks for the work they did – if you would pass this along to the people who take care of the roads at the SHA regional office I would appreciate it. Hopefully these fine people will get some recognition from



the citizens – they deserve it.

PS – someone also needs to thank the contractors who pitched in too.

Bill W.



TIM DAVIS

LaVale Shop (Allegany Cty) D6

JIM WAMPLER

LaVale Shop (Allegany Cty) D6

LAVALE SHOP

(Allegany County) District 6

The City was having an extraordinarily hard time keeping side roads open, sidewalks cleared, enough parking available to keep business moving, and enough lane open along Main Street to allow for safe passage of vehicles. We called Tim Davis, who scheduled clearing additional pavement on Main Street (US 40 Alt/State Road) using a blower, which made a big difference. Upon contacting Jim

Wampler for help with the side streets and where to put all the snow, they were informed that we were unable to assist with anything off our R/W. Jim did give some suggestions for alternate sources, which they found very helpful, and they appreciated his professional and courteous reply.

Chris H. and Rich H.



ANDREW CRAWFORD

DE District 6

GARY SHANK

ADEM-District 6

DWAYNE BITTNER

RME Keyser's Ridge Shop

LYNN FRAZEE

Keyser's Ridge Shop, D6

DAVE LOWDERMILK

Keyser's Ridge, D6

DORSEY GUARD

Keyser's Ridge, D6

RANDY FLOWERS

Hagerstown Shop, D6

DON MORGAN

Hagerstown Shop, D6

On behalf of the residents of Friendsville, our town council members and myself, I want to thank you, Gary Shank, Assistant District Engineer from your office along with Dwayne Bittner, Garrett County Resident Maintenance Engineer for your assistance with the recent clean up of February 27th – 29th from the snow storms. Garrett County Team Leader Lynn Frazee and fellow employees Dave Lowdermilk and Dorsey Guard did a tremendous job in running equipment to help with snow removal. We were in desperate need and they were very helpful and efficient.

A separate thank you for the assistance of Randy Flowers and Don Morgan was sent to their supervisor in





Hagerstown. They worked very well with our Garrett County Team.

Being a very small community with limited equipment and resources their assistance was invaluable to us. Again, thank you and your employees for helping us in our time of need. Please feel free to visit our town; hopefully we won't have so much snow next time.

Sincerely,

Mayor of Friendsville

ERIC DUBBERT

CHART

I am writing this email to commend one of your employees, Eric Dubbert. On Sunday February 7, 2010 at about 12:00pm my wife and I were traveling northbound on I-270 exiting off Exit 11 when suddenly we were stuck in about 2 feet of snow. Within 5 minutes of attempting to dig ourselves out, Eric Dubbert pulled up from behind,

blocked off oncoming traffic and pulled us out to safety in no time. His professionalism and how he handled the situation was greatly appreciated and we admire his level of service. Please feel grateful to have such an exceptional employee working with the Maryland State Highway Administration.

Thanks,

William K.

LAPLATA SHOP

(Charles County) District 5

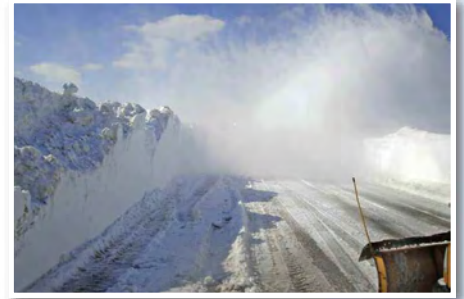
I'm extremely pleased with the snow removal conducted during and after this season's record snow fall. Late yesterday, two snow plows removed about 1' of snow on our court ~ while snow was still falling heavily. Their work and attention to detail was critical in reducing the total accumulation and making streets passable. The next morning, an SHA supervisor appeared



~ I complimented the previous night's work. Later, the snow crew appeared for their regular fine-tuning and removal of more snow.

In all of our 30 years living in Ellenwood, I've admired the snow removal work ~ the work has always been prompt and effective. Thank you Charles County Snow Crew!

Charles D.



SHA CREWS

I am a resident of Montgomery County. I write to thank the SHA people who did such a great job clearing the roads after the most recent snow storms. I imagine you have heard a lot of complaints about snow removal, but as someone who lives in Maryland, and works in Virginia, I know that SHA did a great job, much better than the crews in Virginia. Please thank everyone involved for me, especially the plow drivers.

Douglas V.



SHA CREWS

I realize you likely get many complaints but I felt your department deserves a real compliment. Growing up in Maryland but currently residing in PA, I was one of those unfortunate souls who was caught up in the February fury of snow-storms as I attempted to take my family on a vacation to Colorado. Staying in Laytonsville, MD, I was able to observe first hand, the tireless work and dedication by the DOT to keep the roads clear. Frankly, I had better luck getting to and from the airports than the airports had in getting the runways clear enough for a plane take-off.

I just wanted to extend my appreciation and applause for the efforts the DOT made in keeping the roads passable during 2 horrific snow storms. You all did really GREAT.

Todd N.



GLEN BURNIE SHOP

(Anne Arundel County) District 5

Last night I submitted service request forms to ensure areas of concern were on the "to-do list." This morning, when I went to the store I noticed that the SHA snow team had completed both requests – what a wonderful surprise. Please pass on my thanks to all who have worked so tirelessly over the past week to serve our community and make our roads safe.

I also noticed a team from New York working MD 170 this morning – kudos to the SHA for bringing in out-of-state help so quickly.

Craig H.

ANNAPOLIS SHOP

(Anne Arundel County) District 5

GLEN BURNIE SHOP

(Anne Arundel County) District 5

I would like to lodge a compliment, that's right I said "Compliment." I was stuck at work Wednesday during the second storm and was dreading the ride home at 10:30 PM after it had snowed all day. Much to my surprise; Routes 3, 97, 695 and 2 were cleared, in some spots down to the pavement and I didn't even have to put my truck into 4X4. Thanks to all the folks who plowed those roads.

Michael M.





ANNAPOLIS SHOP

(Anne Arundel County) District 5

LAUREL SHOP

(Prince George's County) District 3

FAIRLAND SHOP

(Montgomery County) District 3

ALL SHA CREWS

My husband and I want to take this opportunity to thank you and your incredible team for all you have done to keep the main roads as best you can under the horrific conditions we have been faced with during this storm.

My husband had to work both Saturday and Sunday (we live in Annapolis and his job is in Rockville)

and because of the hard work of the Department of Transportation, you have made his commute much safer, easier and we are very thankful. Much "Kudos" to all.

Sally M.



PRINCE FREDERICK SHOP

(Calvert County) District 5

ALL SHA CREWS

Just wanted to pass on my thanks to the MD & Calvert Co. snow removal crews for the outstanding job in clearing MD roads after last weekend's big storm. I live in Lusby and work in Northern VA. When I drove to Chantilly VA on Monday I found all the local, state, and beltway roads in MD in excellent condition....much, much better than corresponding roads in VA. Job well done!

Mike S.

CAMBRIDGE SHOP

(Dorchester County) District 1

I live on Maryland Highway 343 in Dorchester County. Since last Friday your crews have been performing exceptionally out here and I applaud them (the sub-contractors too). Keep up the great work!

Edward C.

GOLDEN RING

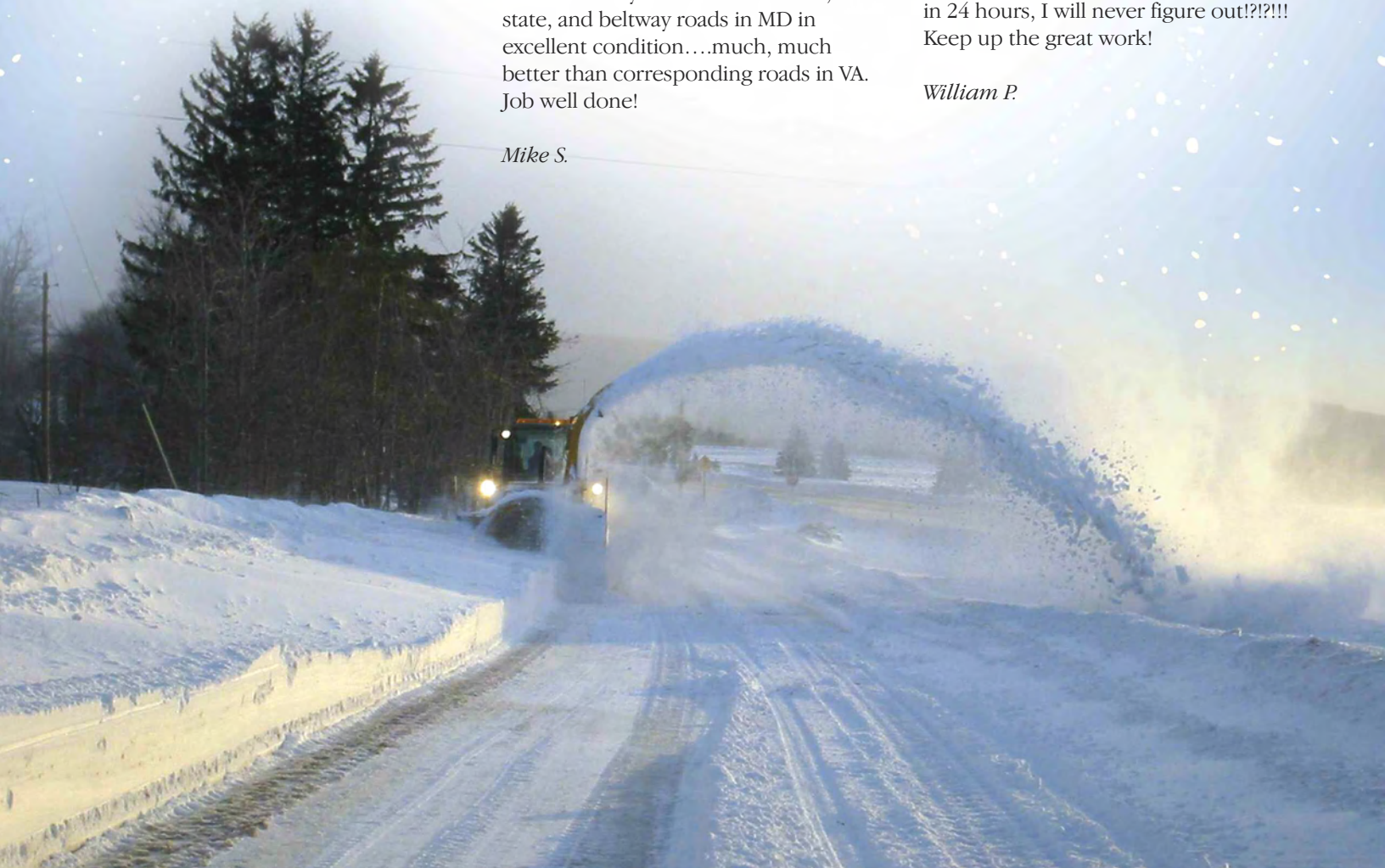
(Baltimore County) District 4

OWINGS MILLS SHOP

(Baltimore County) District 4

Your guys ROCK!!! I had to go pick up my wife yesterday (Sunday) and I couldn't believe how unbelievably clean the roads were! I used Dulaney Valley Rd to get over to White Marsh mall area and all roads had practically NO SNOW on them!! Thank you and "Hats Off!" to a job well done. I know the crews work(ed) hard and long hours, and it is awesomely appreciated!!! How you guys got almost 3 feet of snow off the roads in 24 hours, I will never figure out!?!?! Keep up the great work!

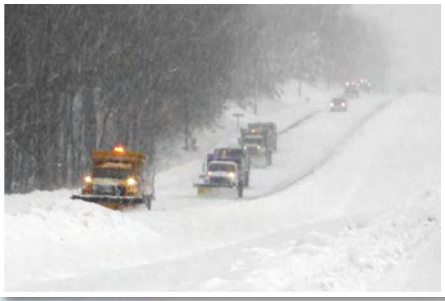
William P.



DISTRICT 2 CREWS

Just wanted to write and say thank you for a job well done. I know it took a tremendous amount of man hours to get our roads clear during this record-setting storm. Thanks so much to the tireless individuals who worked so hard and for so many hours to keep us safe and able to get about these past few days. You certainly deserve our gratitude! Thanks again.

Faye J.



GAITHERSBURG SHOP

(Montgomery County) District 3

I would like to send out a COMPLIMENT to the road crews that handled MD 381 and 373 in Prince George's County during this storm. I have been a resident and a user of these roads for over 28 years and in comparison to the other roads that I have taken, this storm, these were "absolutely" treated EXCELLENTLY. Gone are the days when, especially on

MD 381, we knew our road crews and kept them going during such times as these with coffee, sandwiches, and hot soup (which I'm sure they would like to see come back) – BUT I just wanted them to know that there are still customers who keep their eye out for you guys and appreciate the time, care, and attention that you give to us and our safety – trust me it is appreciated!

Brenda M.





Calvert County, Maryland

WHEREAS, the unprecedented winter storm of February 5th, 2010, tested the limits of our collective operational capacity;

WHEREAS, State of Maryland State Highway Administration employees met the challenge, contributing significantly to the quality of life for the citizens of Calvert County, Maryland—these men and women, with their commitment to excellence and diversity of skills were, and continue to be, an invaluable resource; and

WHEREAS, the Board of County Commissioners recognize the intense effort and cooperation required when coordinating public safety response with local government in order to provide emergency operation services to maintain public safety and vital infrastructure; and

WHEREAS, as a result of their performance, those vital services were maintained efficiently and effectively to promote the best interests of the public; and

WHEREAS, we desire to pay tribute to these outstanding professionals and the spirit of public service demonstrated;

NOW, THEREFORE, BE IT PROCLAIMED by the Board of County Commissioners of Calvert County that our deep appreciation is extended to the State of Maryland employees for the many contributions made to benefit our citizens during this winter storm of 2010.

Given under our hands and seal this 16th day of March 2010.

BOARD OF COUNTY COMMISSIONERS
CALVERT COUNTY, MARYLAND

William H. Patten, President

Gerald W. Clark, Vice President

Linda L. Kelly

Susan Shaw

Barbara A. Starnett



ATTEST:

Patricia J. Patten
County Clerk