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STATE HIGHWAY ADMINISTRATION



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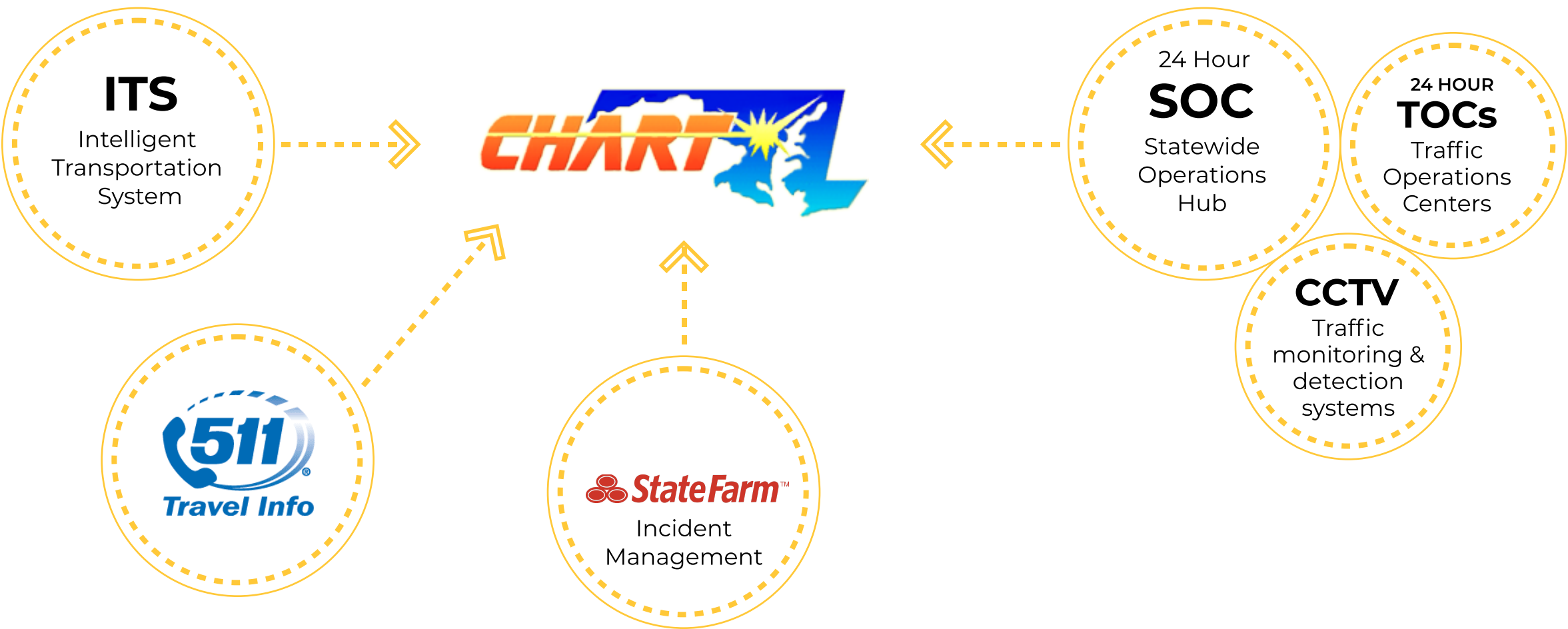
CHART Operations

Coordinated Highways Action Response Team (CHART)

Coordinated Highways Action Response Team (CHART) began in the mid-1980s as the “Reach the Beach” initiative, focused on improving travel to and from Maryland’s eastern shore.



CHART is now a statewide, multidisciplinary program providing traveler information, [traffic monitoring](#), [traffic management](#), and [incident response and management](#) services through our long-standing partnership with State Farm.



What our Commuters Have to Say

“On my way to Baltimore on I-70 my engine had issues and I pulled to the shoulder. All of a sudden I saw the SHA yellow truck with lights. Please tell Steve - Thank You Thank You Thank you. He was my Guardian Angel that day.”

- Joyce from Middletown, MD

Products and Applications

[Maryland 511 Local Traveler Information](#)

[S.T.O.R.M. Application](#)

[TIM Newsletter](#)

[Move IT Fact Sheet](#)

Contact Us

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410-582-5618

INFORMATION

Larry Hogan
Governor

Boyd K. Rutherford
Lt. Governor



Customer Service Promise

The State of Maryland pledges to provide constituents, businesses, customers, and stakeholders with friendly and courteous, timely and responsive, accurate and consistent, accessible and convenient, and truthful and transparent services.

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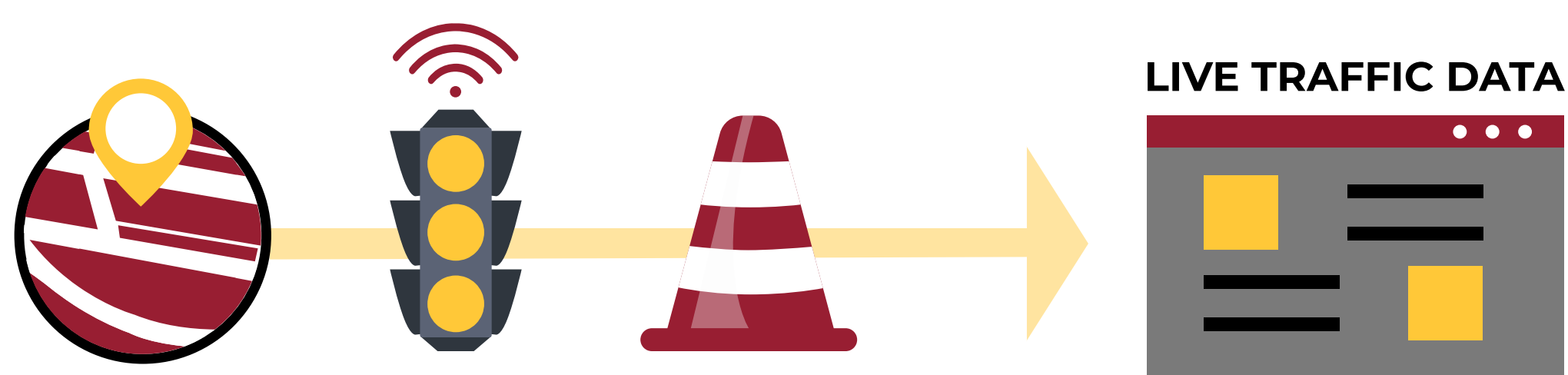
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Activities

Traveler Information



Traffic Monitoring

CHART uses a combination of monitoring tools including traffic speed detectors, traffic counting devices, CCTV cameras, pavement weather sensors, and field unit reports to assess and report real-time traffic flow.

SPEED
DETECTORS

TRAFFIC
COUNTING

CCTV
CAMERAS

WEATHER
SENSORS

FIELD
REPORTS

Traffic Management

The CHART system strives to manage freeway and arterial traffic flows with the goal of greater efficiency and safety.

Statewide arterial signal systems provide:

- Remote and adaptive traffic signal control
- Coordinated signal timing

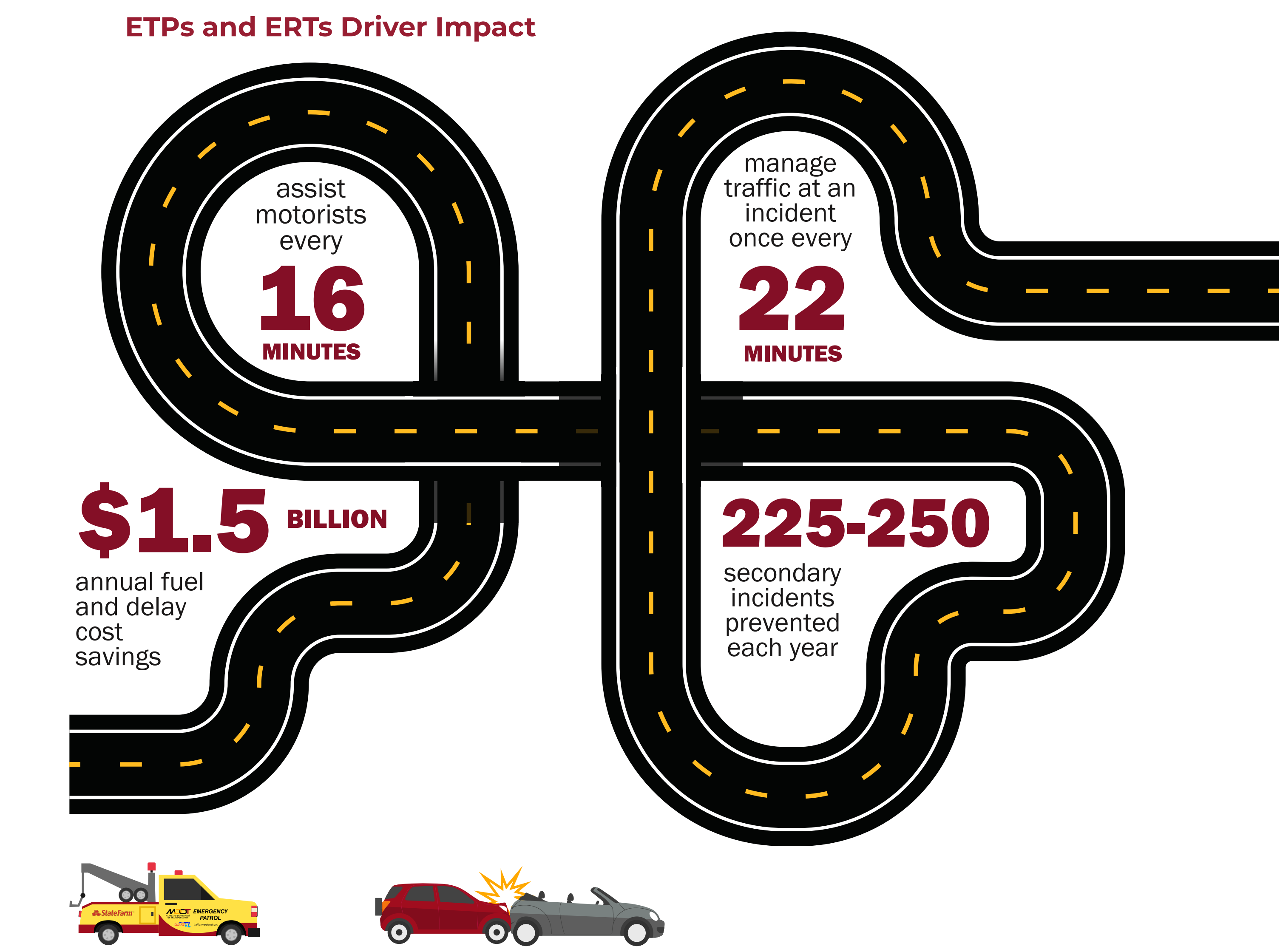
Incident Response and Management

CHART Emergency Traffic Patrols (ETPs) have been helping broken-down motorists and assisting police at incidents since the 1980s.



The primary function of the CHART ETPs is Traffic Incident Management.

- Enhances responder safety
- Coordinates the quick clearance of Maryland's travel lanes
- Improves interagency communications
- Reduces secondary crashes



In 2011, MDOT SHA entered into an innovative sponsorship by State Farm Insurance to expand the ETP fleet. Additional funding was made available as a result of the sponsorship, which provides funding for vehicles, the hiring of drivers, safety equipment, and signage along Maryland's interstates promoting the sponsorship. For more information about State Farm sponsorships, go to [www.assistpatrol.com](#).



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Sign up for our quarterly newsletters for traveler information and operations updates:



Moving Maryland

Traffic Incident Management



Transportation Systems

Management and Operations

Subscribe

FAQ

Lorem ipsum dolor sit amet, consectetur adipiscing elit?

Integer ultricies risus vel diam consectetur, in rutrum sapien faucibus. Mauris convallis ex eget justo volutpat, non bibendum odio cursus. Duis pellentesque leo at nulla accumsan, nec tincidunt est venenatis. In porttitor, nunc a fringilla aliquet, tellus ex placerat purus, eget iaculis massa felis aliquam neque.

Vestibulum semper nibh sit amet facilis blandit. Proin tristique risus leo, et facilis odio pretium a?

In sodales nec lacus nec vestibulum. Maecenas faucibus at dui non euismod?

Nulla blandit ipsum ut felis aliquet, et blandit enim aliquam. Pellentesque sit amet iaculis sapien?

Mauris semper sagittis commodo?

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