

## Technician Certification Program Frequently Asked Questions

Q. What background should a technician have to understand the course and pass the test?

A. These certification courses are not introductory programs. It is advised that applicants have some knowledge in highway and bridge construction practices. Applicants must have basic reading comprehension skills as well as knowledge of basic math including algebra, calculation of percentages and statistics.

Q. What is the cost for becoming certified?

A. Costs vary according to the discipline. Our fee schedule is located on Page 7 of the Training/Testing Information Manual located at:  
<https://www.sha.maryland.gov/OMT/CertBook.pdf>

Q. How may I obtain Radiation Safety Training?

A. Radiation Safety Training contacts:  
Northeast Technical Services - (410) 751-5090  
Troxler Electronics, Inc. - (877) 876-9537 (TROXLER)

Q. Once I've taken an exam. how long will it take to be notified of my test results?

A. Technicians will receive written notification of their test scores approximately two weeks after taking the exam.

Q. If I fail a test. may I review the test questions?

A. No, that would compromise the test. However, we will review the test in a general manner to inform you of the areas where you need improvement.

Q. Will I be notified before my certification expires?

A. Yes, you will receive notification by letter 6 months before the certification expiration date.

Q. What's the process of filling out the paperwork in order become re-certified?

A. Regarding paperwork, all disciplines require completion of an application to update information for our database. However, other requirements for becoming re-certified vary according to the discipline. See Renewal Policy at:  
<https://www.sha.maryland.gov/OMT/CertPolicy.pdf>

Q. How may I obtain a copy of the Renewal Policy and Training Schedule?

A. Renewal Policy and Training Schedule may be obtained online at:  
<https://www.roads.maryland.gov/Index.aspx?PageId=53>  
or by contacting Lisa Alford at (443) 572-5040.

Q. Who should I contact to receive an Independent Assurance (IA) Audit?

A. To schedule IA Audits, refer to page 8 of the Training/Testing Information Manual at:  
<https://www.sha.maryland.gov/OMT/CertBook.pdf>

Q. How many Independent Assurance Audits do I need to become re-certified?

A. The number of audits varies with each discipline. See Renewal Policy at:

<https://www.sha.maryland.gov/OMT/CertPolicy.pdf>

Q. How do I use my certification from another agency to receive a MARTCP Card?

A. Complete and submit an application (*found in the Renewal Policy brochure*) with documentation of an up-to-date certification from an approved certifying organization (PENNDOT for example).

Q. What is the policy regarding inclement weather during Technician Certification Training?

A. During snow emergencies or any other officially declared emergency where the Liberal Leave Policy is in effect for Maryland State Government, training is cancelled. To find out if Liberal Leave is in effect, call the Weather Emergency Hotline for SHA employees (410-545-8465 or 1-877-435-8571) or check the DBAM website at: <http://www.dbm.maryland.gov> and click on "Weather Announcements". If you have any questions, please call Lisa Alford at (443) 572-5040.