



Maryland Department of Transportation

# Rough Ride? Tell Us About it.



Our mission at the State Highway Administration (SHA) is to efficiently provide mobility for our customers through a safe, well-maintained and attractive highway system that enhances Maryland's communities, economy and environment. SHA maintains more than 16,000 lane miles of Interstate, primary and secondary roads and more than 2,500 bridges. Safety is our #1 priority.

We work hard to provide our customers with a world class highway system. Thousands of dedicated SHA employees work each and every day to make sure roadways are safe for all those that travel them, including motorcyclists.

We welcome feedback and information from riders about the condition of our roadways. If you find something on your ride that creates an unsafe condition, please let us know about it.

### How do I know if a specific roadway is maintained by the State Highway Administration (SHA)?

SHA owns and maintains roads which *have a number as well as a name*. For example:

Interstate Routes: Marked with a blue and red Interstate shield-shaped sign (Examples: I-68, I-695)

United States Routes: Marked with a white US shield-shaped sign (Examples: US 1, US 113)

Maryland Routes: Marked with a white Maryland rectangular sign (Examples: MD 2, MD 140)

### Who to call for the following conditions:

- Inoperative or Non-responsive Traffic Signals**  
 Please contact the *SHA's Signal Shop* at (410) 787-7650 between 7:30am and 4:00pm. During evenings, weekends or holidays, please contact our 24-hour Statewide Operations Center at 410-582-5650 or toll free at 1-800-543-2515.
- For Maintenance Issues such as:**
  - Debris in the Roadway;
  - Potholes, Pavement Markings, and Bridges;
  - Damaged Signs and Signposts;
  - Overgrown Brush or Fallen Trees; or
  - Other Hazards or Maintenance Issues

Contact the *SHA Maintenance Shop* for your area. Use the list to the right to locate the office and phone contact number to report these conditions.

**Please remember to ride responsibly:**  
**Gear up before you roll out    Ride to be seen**  
**Obey the rules of the road    Never drink and ride**

SHA District	Counties	Phone
1	Dorchester	410-228-4977
	Somerset	410-651-1333
	Wicomico	410-677-4050
	Worcester	410-632-0511
2	Caroline	410-479-0770
	Cecil	410-398-1565
	Kent	410-778-0818
	Queen Anne's	410-758-0700
	Talbot	410-822-3525
3	Upper Montgomery	301-948-2477
	Lower Montgomery	301-572-5166
	Upper Prince George's	301-776-7619
	Lower Prince George's	301-952-0555
4	Upper Baltimore	410-329-6752
	Lower Baltimore	410-363-1315
	Upper Harford	410-838-7788
	Lower Harford	410-574-4511
5	Upper Anne Arundel	410-776-3770
	Lower Anne Arundel	410-841-1009
	Calvert	410-535-1748
	Charles	301-934-8031
6	St. Mary's	301-475-8035
	Allegany	301-729-8433
	Garrett	301-746-8141
7	Washington	301-791-4790
	Carroll	410-848-6565
7	Frederick	301-624-8250
	Howard	410-531-5533